



Fy Nghyf / My Ref: CM39883

Dyddiad / Date: 18th July 2018

Councillor David Walker
County Hall
Atlantic Wharf
Cardiff
CF10 4UW

Annwyl / Dear Councillor Walker

PRAP Scrutiny Committee - Quarter 4 Performance 2017/18

Thank you for your letter dated 28th June 2018 regarding the Quarter 4 performance item considered at Policy Review and Performance Scrutiny Committee on 20th June 2018. I have looked at the observations made by the Committee and raised in your letter and respond as follows:

Presentation of Performance Reports

Firstly, I would like to thank the panel for their constructive comments regarding how the Council's corporate performance reports could be improved.

As indicated during the committee, work undertaken by the Council's Corporate Performance Team in preparation for Quarter 1 2018-19 will seek to address many of the issues highlighted; and I will ask the team to discuss these improvements with you in the near future. Following the feedback given by Members at Committee, officers will reflect on the need to ensure that the reports are more readable when they are accessed using digital platforms.

RAG Assessment and Self-Evaluation

As discussed during the committee meeting there are scenarios where the assessment of progress in delivering a Corporate Plan Commitment and the performance of a specific Key Performance Indicator (KPI), which measures a part of performance against that commitment, will not be aligned in respect of RAG ratings without necessarily undermining the assessment process behind them.

ATEBWCH I / PLEASE REPLY TO :

Swyddfa Cymorth Y Cabinet / Cabinet Support Office, Ystafell / Room 518, Neuadd y Sir / County Hall
Glanfa'r Iwerydd / Atlantic Wharf , Caerdydd/Cardiff, CF10 4UW
Ffon / Tel: (029) 2087 2598

GWEITHIO DROS GAERDYDD, GWEITHIO DROSOCH CHI

Mae'r Cyngor yn croesawu gohebiaeth yn Gymraeg, Saesneg neu'n ddwyieithog. Byddwn yn cyfathrebu â chi yn ôl eich dewis, dim ond i chi roi gwybod i ni pa un sydd well gennych. Ni fydd gohebu yn Gymraeg yn arwain at oedi.

WORKING FOR CARDIFF, WORKING FOR YOU

The Council welcomes correspondence in Welsh, English or bilingually. We will ensure that we communicate with you in the language of your choice, as long as you let us know which you prefer. Corresponding in Welsh will not lead to delay.



The changes proposed to the quarterly corporate performance report for 2018/19 seek to report performance in a much more rounded way in the future, where performance against commitments and KPIs can be seen to complement each other as two aspects of an overall performance picture in a specific area of service.

I welcome the suggestion that the Committee's Performance Panel would consider taking the opportunity to enhance their understanding of the criteria applied by officers in assessing RAG Ratings for Performance reporting, particularly in relation to the self-evaluating elements, and think that this would be a mutually beneficial session for members and officers alike.

Benchmarking

As you have mentioned in your letter, progress is being made in terms of identifying appropriate comparisons for the Council outside of the Welsh context and this is a piece of work that will be used to inform the Annual Wellbeing Report later in the year.

Yn gywir / Yours sincerely



Councillor / Y Cynghorydd Chris Weaver
Cabinet Member for Finance, Modernisation & Performance
Aelod Cabnet dros Gyllid, Moderneiddio a Pherfformiad